
SMS Office Premium services - Getting started.

Premium rate mobile originated Services (MO) are offered by Vodacom, MTN and Cell C. SMS Office offers dedicated short codes and a shared short code-keyword service. You must first decide which of the above suits your needs. Please review the SMS Office Premium Rate information document for more information.

Here are 4 easy steps to getting started:

Step 1: Register

First you need to apply for Premium Rated Messaging.

- Log into your SMS Office account
- Choose “Premium Services” from the navigation menu.
- Select the type of service you wish to apply for. (competitions, Polls, Votes, surveys)
- Fill in the form and submit.

Note: We will then contact you via email with the relevant information.

Step 2: Make a payment

SMS Office will contact you within two working days. If your application is successful you will be required to make payment. The amount will be dependant on which type of premium number you have chosen. Payment may be made by electronic funds transfer (EFT).

Step 3: Wait for allocation of short code - keyword

In the case of keywords on one of our short codes, configuration can be completed within 48hrs, from when payment has been received.

If you require a dedicated short code configuration, activation may take as long as 10 days from when payment as been received.

You will be contacted via e-mail when your short code/ keyword has been activated

Step 4: Go Live

Reporting tools within SMS Office client zone allow you to monitor your service. Please ensure that you have enough credits for your campaign
Revenues will be paid to you around 90 days or earlier. This is dependant on when the Network operator pays SMS Office.